



CIVITAS GLOSSARY

Version 0.8

CIVITAS GLOSSARY

With this glossary, CIVITAS GUARD wants to

- clarify frequent terms used within CIVITAS - especially as English is a foreign language for most participants
- facilitate communication by creating a common CIVITAS language.

The glossary is set up as a dictionary in an alphabetic order and will be kept as an updated version on the CIVITAS web site <http://www.civitas-initiative.org>.

CAC The CIVITAS Advisory Committee (CAC) has been established in CIVITAS I by the European Commission (EC) to form the external strategic quality control of the CIVITAS initiative. It is an independent group consisting of three professors, paid for by →METEOR and →CIVITAS GUARD.

The CAC advises the EC on the strategic development of CIVITAS as well as on the role and performance of the EC and of →METEOR and →CIVITAS GUARD as well as of the →demonstration projects and cities. The CAC acts as a 'friendly advisor' and as an 'independent monitor' in order to assure that the CIVITAS initiative creates an added value to the local implementations.

CIVITAS CIVITAS - cleaner and better transport in cities - stands for City-VITALity-Sustainability. With the CIVITAS Initiative, the EC aims at generating a decisive breakthrough by supporting and evaluating the implementation of ambitious integrated sustainable urban transport strategies, that should make the difference for the welfare of the European citizen in real life.

CIVITAS I has started early 2002 (within the 5th Research Framework Programme), CIVITAS II has started early 2005 (within the 6th FP).

Two horizontal projects, →METEOR for CIVITAS I and →CIVITAS GUARD for CIVITAS II, help the European Commission in European →dissemination, →monitoring and →evaluating the CIVITAS →Demonstration Projects and in the development of a new policy paradigm necessary for implementation of sustainable transport strategies.

The CIVITAS Initiative has as its main goal

- a paradigm shift in the participating cities' urban transport policies
- the provision of the elements for a successful transfer of best practice between participating cities, and,
- the creation of the base for a snowball effect that engages cities whose interest was aroused as a result of the diffusion of the results of the CIVITAS Initiative

Both, CIVITAS I and II consist of 5 projects each: 4 demonstration projects and one horizontal project.

CIVITAS Award The yearly CIVITAS award is assigned to cities, which are members of the →CIVITAS Forum and outstanding in their transport policies or activities to achieve clean urban transport. It is presented in connection with the yearly →CIVITAS Forum meeting.

CIVITAS Declaration Membership of the →CIVITAS Forum is granted to cities where an elected representative with executive authority in transport signs the CIVITAS Declaration. It commits the

city to introduce ambitious and innovative measures, including the use of alternative fuels, clean vehicles and the creation of new urban transport policies. And it commits the city to share and exchange knowledge with all other members of the CIVITAS Forum.

CIVITAS Forum Despite the fact, that only a limited amount of cities get funded as demonstration cities within the CIVITAS Initiative, CIVITAS wants to remain open for other ambitious cities to participate in the CIVITAS Forum. With the beginning of CIVITAS II, it counts more than 100 cities that are committed to clean urban transport and have signed the →CIVITAS declaration. The Forum provides a platform for constructive and open exchange of technical and political issues at all levels. In addition, members of the CIVITAS Forum have preferential access to information, may use the CIVITAS logo and can participate in training actions and networking events that are specially organised for Forum members.

The CIVITAS Forum meets annually. Plenary sessions, small group work sessions and site visits in the host city are organised. Interest groups are formed and develop their work through the year. The annual Forum is also attended by speakers from programmes similar to CIVITAS from outside Europe.

(Take care, the annual CIVITAS Forum meeting is usually just called CIVITAS Forum, sometimes leading to misunderstandings.)

CIVITAS Forum member city Any city with an ambitious transport policy or a city that implements bold transport measures can become a member in the →CIVITAS Forum. To this end, it has to sign the →CIVITAS declaration.

CIVITAS GUARD The CIVITAS Initiative encompasses ambitious cities that are introducing sustainable urban transport policy strategies. The aim is to achieve a significant change in the modal split towards sustainable transport modes. Being the horizontal Specific Support Action for CIVITAS II, CIVITAS-GUARD has two major objectives:

- to offer support for the CIVITAS II Demonstration Projects and cities
- to offer support for the EC

The support for the CIVITAS II Demonstration Projects and cities consists of:

- ensuring that the participation in a European initiative adds value at the local level
- establishing networks between and beyond participating cities to trigger fruitful exchange
- evaluating results of ambitious transport actions according to common principles
- helping to analyse and optimise the processes of implementation
- developing policy recommendations on the basis of validated project results
- realising targeted Pan-European dissemination and raising awareness

The support for the European Commission consists of technical and formal monitoring of the CIVITAS II projects through the provision of specialist and independent advice

Both support activities are clearly separated in order to maintain full independency.

The CIVITAS GUARD Consortium consists of the following partners:

1. DTV Consultants (the Netherlands) – for overall project management
2. FGM-AMOR (Austria) – for communication and dissemination
3. University of Southampton, Transportation Research Group (United Kingdom) – for impact evaluation
4. University of Natural Resources and Applied Life Sciences – BOKU (Austria) – for process evaluation and policy recommendation
5. ADEME (France) – for independent project monitoring
6. MHEST (Slovenia) – for the contacts towards the New Member States and Accession Countries

CIVITAS support line CIVITAS GUARD sees one of its principle objectives to support activities of the participating cities and their staff. In order to establish direct and short access, the CIVITAS support line has been set up for email or phone contacts relating to any questions, clarifications or suggestions. Please mail to civitas@fgm-amor.at or call +43 (316) 810451-56. The face behind the CIVITAS support line is Odile Kubarth from AMOR (Austrian Mobility Research).

Clean Urban Transport The continuous growth in individual and motorised transport in European cities causes - among traffic congestion and related economic loss - increasing problems for the environment, health and living quality in urban areas. 84% of CO₂ emissions in transport stem from road transport, 30 % of the energy consumption in Europe is used by transport sector, 98% of transport is oil dependent. Hence, the European Commission has decided to foster Clean Urban Transport with the →CIVITAS initiative (among other funding programmes). Means to achieve this are clean vehicles or renewable fuels, a shift towards non-motorised modes of transport or an optimisation of origin-destination relations.

Corporate identity In organisational theory, corporate identity relates to the appearance and visibility of a company towards the outside: appearance of working material, terminology used, identification with company, behaviour of the employees interacting with the customers etc. The benefit is a clear visibility, identification and association of a company with certain (positive) properties, transparency of its objectives etc.

The CIVITAS members and even more so the demonstration cities are at the core of the CIVITAS initiative and build an exemplary group of innovative forerunners in clean and efficient urban transport. In order to make this visible, in order to show affiliation of its committed members, a corporate design has been developed in CIVITAS I and adapted for CIVITAS II. It serves as a quality label, explicitly designed for usage by the Forum member cities, and is part of the requirements to create a corporate identity. For any →dissemination activity, the design guidelines, which have been agreed with the EC, should be closely followed. In CIVITAS II, each city has been supplied with an own logo, which helps to give weight and visibility to all the individual activities, that take place on the local level and puts the local level at the core of the CIVITAS initiative whilst keeping a common appearance.

Corporate behaviour in the framework of CIVITAS (such as talking about CIVITAS MOBILIS or CIVITAS GUARD instead of MOBILIS and GUARD or using the same Corporate Design) facilitates to develop CIVITAS into a quality label and make it visible to the outside.

DG – TREN The Directorate General (DG) of the European Commission, which is responsible for the CIVITAS initiative is Energy and Transport (TREN). The main responsible contact for CIVITAS SMILE and CIVITAS CARAVEL is Maria Alfayate, for CIVITAS SUCCESS and CIVITAS MOBILIS Carine Clout. Contacts to the European Commission should always run through the project coordinator.

Deliverables Each CIVITAS project has to deliver obligatory reports to the EC, which need approval to further proceed. These are called Deliverables. Sometimes, there are also deliverables other than reports, such as a web site or the consortium agreement.

Some projects might have chosen to produce internal deliverables - these serve as working documents or for the internal controlling of the progress and don't require the approval of the EC.

Demonstration projects For administrative reasons and the facilitation of project management for the EC, demonstration cities of CIVITAS II are grouped into the following four demonstration projects (first city acts as coordinator):

CIVITAS-SMILE: **Malmö**, Norwich, Potenza, Suceava, Tallinn →CIVITAS SMILE

CIVITAS-MOBILIS: **Toulouse**, Venice, Ljubljana, Debrecen, Odense →CIVITAS MOBILIS

CIVITAS-CARAVEL: **Genoa**, Krakow, Burgos, Stuttgart →CIVITAS CARAVEL

CIVITAS-SUCCESS: **La Rochelle**, Preston, Ploiesti →CIVITAS SUCCESS

Those of CIVITAS I are:

CIVITAS-TELLUS **Rotterdam**, Berlin, Göteborg, Bucharest, Gdynia

CIVITAS-VIVALDI **Bristol**, Bremen, Nantes, Aalborg, Kaunas

CIVITAS MIRACLES **Rome**, Barcelona, Winchester, Cork

CIVITAS-TRENDSSETTER **Stockholm**, Graz, Lille, Prague, Pecs

For a wide impact and a multiplier effect of the CIVITAS initiative it is important, that the individual cities - partners of those projects - are in the spotlight of local, national and international representations and that they all feel as part of one big CIVITAS "family". The cities are at the core of CIVITAS, empowered through the involvement and enthusiasm of numerous day-to-day workers on the local level. CIVITAS comes to life on the local level, and a vivid horizontal exchange between cities beyond project borders will support local implementation processes.

Dissemination Dissemination is the spreading of news, experiences and results to certain target groups. It can also cover more intensive training activities. Dissemination in CIVITAS takes place on various levels reaching from local to international dissemination. Together, the cities and CIVITAS GUARD will elaborate dissemination plans to complement activities and reach the farthest possible impact. Sophisticated dissemination is needed to achieve a long lasting multiplier effect of CIVITAS. The dissemination →liaison group is the formal decision taking entity related to dissemination.

Dissemination liaison group (DLG) The dissemination →liaison group is the formal decision taking entity related to dissemination.

Evaluation Evaluation is the assessment, whether objectives have been achieved. It looks into implementation processes (→process evaluation) and measure results (→technical evaluation) in order to check progress and achievements against original plans.

Evaluation can take place in a qualitative way (e.g. by means of interviews, observations, focus groups) or in a quantitative way (e.g. by means of measuring CO2 emissions, focused questionnaires).

In CIVITAS, profound evaluation will provide evidence, that the implemented measures make a difference in transport (e.g. with respect to congestion, quality of life, pollution, health etc.). Whereas cities focus on measure level evaluation and the assessment of impacts on a city wide level, CIVITAS GUARD takes an overall perspective on CIVITAS to extract general insights. Evaluation results are usually required to justify investments and to receive political support. Identified barriers are just as important as success stories for all potential followers, who will want to learn from experiences gained in CIVITAS.

The evaluation →liaison group is the formal decision taking entity related to evaluation. An evaluation plan will detail the required actions to take for the evaluation for each →demonstration project as well as for CIVITAS GUARD.

Evaluation liaison group (ELG) The evaluation →liaison group is the formal decision taking entity related to evaluation. An evaluation plan will detail the required actions to take for the evaluation for each → demonstration project as well as for CIVITAS GUARD.

Dissemination Measure Fact Sheet The dissemination measure fact sheet is a one page description of a measure. It uses some parts of the measure fact sheet. It contains of summary description, picture, objectives, innovative aspects, work description status of implementation, and contact details. The dissemination measure fact sheets serve to present all local activities in the cities to anybody in- and outside CIVITAS and will be made public via the web site.

Every dissemination measure fact sheet will also contain a list of similar measures and assigned measure leaders. Thus it will be possible to link all experts in a certain field.

Field Trips Field trips are visits to locations or departments in a city, where measures are planned to be or have already been implemented. They are to be distinguished from →site visits.

Follower City CIVITAS aims to achieve a multiplier effect. The ambitious transport policies and implementations within CIVITAS shall state an example and provide lessons learned to potential followers, i.e. cities that would like to implement similar activities.

Help line →CIVITAS support line

Horizontal Exchange One of the most important added values of being part of the CIVITAS initiative is the exchange with other cities about their experiences and lessons learned. →CIVITAS GUARD will support this by bringing cities into touch that have comparable approaches, policies or measures. Thematic leadership cities will play an important role for horizontal exchange visits, on which different actors →CIVITAS Forum members and of potential →follower cities can learn about their experiences.

Inception report In a contract, many planned activities cannot yet be fully specified. Therefore, an inception report is set up after the first months within a project. It details those plans and becomes an important guiding document for the whole project duration, against which progress is checked.

Indicator list For evaluation, so-called indicators "indicate" change: change in modal split, energy savings, reduced congestion etc. Within CIVITAS I, METEOR has elaborated an indicator list for changes in energy, environment, mobility, society and economy due to the implemented measures in urban transport. This list will be taken up by CIVITAS GUARD.

Interim Activity Report (IAR) In order to control progress within a project, the EC requires yearly interim activity reports, which describe achievements, deviations from plans and ways how to get back on track. CIVITAS GUARD will provide report templates for the cities in order to facilitate these controlling activities for →CIVITAS Monitoring and the EC.

Periodic Activity Report (PAR): In order to control progress within a project, the EC requires yearly periodic activity reports, which describe achievements, deviations from plans and ways how to get back on track. The PAR is submitted every year and should be accompanied by the cost declarations for a reporting period. CIVITAS GUARD will provide report templates for the cities in order to facilitate these controlling activities for CIVITAS GUARD and the EC.

Inventory CIVITAS GUARD has set up an inventory, which serves to gather and store all information which is important for CIVITAS in a unique place. This inventory is the basis for the CIVITAS →web site, thus helping to keep information up-to-date without having to change it in too many different documents. Technically, this will be realised with a central data base.

Local Dissemination Manager Each city has established a local dissemination manager, who is responsible to coordinate and trigger local (city level) dissemination activities. The formal (decision taking) body in CIVITAS dissemination is the →dissemination liaison group, consisting of the 4 project dissemination managers but also open for participation by the 17 local dissemination managers.

Local Evaluation Manager Each city has established a local evaluation manager, who is responsible to coordinate and trigger local (city and measure level) evaluation activities. The formal (decision taking) body in CIVITAS evaluation is the →evaluation liaison group, consisting of the 4 project evaluation managers but also open for participation by the 17 local evaluation managers.

METEOR Just like →CIVITAS GUARD for CIVITAS II, METEOR is responsible for project monitoring, overall evaluation and international dissemination within CIVITAS I.

MOU / Memorandum of Understanding Between all five CIVITAS projects (the four CIVITAS →demonstration projects and →CIVITAS GUARD) a Memorandum of Understanding (MOU) will be agreed to settle the cooperation basis for the whole project duration. It will tackle the subjects of communication, →dissemination and →evaluation as well as →monitoring procedures.

Measure Within CIVITAS, the demonstration cities realise certain measures, which are allocated to different thematic →Work Packages:

- WP5 Clean and energy efficient vehicles
- WP6 Access Management
- WP7 Integrated Pricing Strategies
- WP8 Stimulation of collective transport modes
- WP9 New forms of vehicle use and ownership
- WP10 New concepts for the distribution of goods
- WP11 Innovative Soft Measures
- WP12 Telematics

A measure can for example be the equipment of a bus fleet with biodiesel buses or the introduction of a bicycle policy audit. It is usually identified with a number, that is unique within each project for a specific measure in a specific city, e.g. 6.1 Definition and implementation of a new parking management policy in Toulouse.

Measure leader Implementation activities within CIVITAS are grouped into work packages, the level below which are the measures. A leader is responsible for the implementation of the individual measures. He/she is mostly a specialist in his/her area. CIVITAS provides the opportunity for measure leaders to exchange with other experts of similar areas (through the contact details on the →CIVITAS web site, the →CIVITAS Forum etc.).

Milestone Important steps in a project are called milestones. In most cases, they are crucial for the further progress of the project or measure.

Mobility Management Mobility Management is a demand-oriented, new concept to promote sustainable transport and belongs to WP 11 Innovative Soft Measures of CIVITAS. The core of Mobility Management are "soft" measures (e.g. information or coordination of existing user services), which enhance the effectiveness of "hard" measures of traffic planning (e.g. new tram lines, new roads and new bike tracks). Mobility Management tools (in comparison to "hard" measures) do not necessarily require large investments measured against their high potential to change mobility behaviour. The objective of Mobility Management is to reduce single car use.

Monitoring Monitoring is a task of →CIVITAS GUARD as service for the European Commission. Progress and performance of the →demonstration projects are assessed on the basis of reports and advice is given to the EC how to proceed in case of deviations of original plans.

As this is a strictly confidential process, →CIVITAS GUARD has built a clear wall between its WP 3 (Services to the EC) and all other tasks of GUARD: ADEME as WP 3 leader is solely involved in the confidential aspects of the monitoring of the cities; it is not involved in any other task. No information as received within WP 3 will be given or used by other partners or Work Packages.

Monitoring is independent from any other task in CIVITAS, but it had to be attached to a certain project. The most logic way for the EC was to include it as a separate WP in CIVITAS GUARD.

PAC The Policy Advisory Committee (PAC) consists of a group of high level elected politicians of cities, that are members in the →CIVITAS Forum. It defines the themes and selects the locations of the annual CIVITAS Forum meetings based on applications by interested cities.

It provides policy input through discussions during its meetings. PAC statements are published and placed with stakeholders across Europe. The close contact to the EC provides a great opportunity to claim specific transport related interests into the European Agenda.

With the beginning of CIVITAS II, there are 12 PAC members. Soon after the start of CIVITAS II, the PAC will be opened to new members.

PAC-Secretariat The PAC secretariat is responsible for the organisation of the biannual PAC meetings and for the preparation of strategic policy statements. It is located at the →CIVITAS-GUARD partner BOKU and stays in close contact with the sherpas of the PAC members, the politicians' assistants.

Policy Advice Note On the basis of the policy recommendations developed within CIVITAS, CIVITAS GUARD plans to set up Policy Advice Notes. These are precise and short notes, that contain relevant arguments for politicians in order to implement bold measures in clean urban transport.

Process Evaluation Process evaluation looks at the efficiency and success of an implementation process. It bases upon the principles of total quality management. Elements of the implementation process are for example: user needs, leadership, vision, resources etc. Process evaluation informs about encountered barriers and difficulties and shows ways how to get around them. In that, it is also important for explaining certain outcomes and concluding policy recommendations.

Project Dissemination Manager Each project has established a project dissemination manager, who is responsible to coordinate and trigger all dissemination activities within a project. He/ she participates in the formal (decision taking) body of CIVITAS dissemination, the dissemination →liaison group.

Project Evaluation Manager Each project has established a project evaluation manager, who is responsible to coordinate and trigger all evaluation activities within a project. He/she participates in the formal (decision taking) body in CIVITAS evaluation, the →evaluation liaison group

Project Coordinator Each coordinator of the four →demonstration projects has assigned a main contact person responsible for the project management at the project level.

Project Partner All organisations, that have signed the contract with the EC are considered full partners in the project. Usually, partners sign a consortium agreement, that details formalistic obligations and responsibilities in the project-internal cooperation. Project partners have to deliver full information about expenses including time sheets and receive direct funding by the EC. (see also →subcontractors)

Result Evaluation →impact evaluation

Site Manager Each city has assigned a main contact person responsible for the project management on the local city level, who is called Site Manager (as compared to the →project manager, who is the responsible contact person for project management on the demonstration project level).

Site Visits Site visits are visits by any participant of CIVITAS to a CIVITAS demonstration city. →CIVITAS GUARD realises site visits in the beginning of CIVITAS II, in order to link up face to face with those, who will work in CIVITAS on a daily basis (including administrative and technical staff). Those site visits target each city individually and include local working groups. The site visits are to be distinguished from →field trips.

Sixth Framework Programme (FP 6) CIVITAS II runs under the 6th Framework Programme, which is the EU's main instrument for research funding in Europe. Research funding of the →EC is structured and laid out in such framework programmes, which set research objectives and priorities for thematic areas and last over a period of several years.

Stand To ensure dissemination towards a broad audience a CIVITAS Stand will be circulated to at least 12 international conferences. The CIVITAS Stand consists of several presentation elements (e.g. round banner, roll ups and flexible banner). If projects or cities have a need to use the Stand they are able to get information on the CIVITAS website.

Study tours Within the activities of the →horizontal exchange, CIVITAS GUARD plans to elaborate study tours: CIVITAS cities, that want to demonstrate their transport actions, will be included in a study tour catalogue, which will facilitate access to potentially interesting sites. Delegations (e.g. political representatives, potential followers or a team of experts, that cooperates within a specific →measure in a CIVITAS city) can then select the most interesting cities to arrange an individual study tour.

Subcontractor Subcontractors are organisations, that realise some activities within a project, that cannot be done by →project partners. They are responsible for limited amounts of work, that are described in a separate subcontract. Subcontractors don't provide timesheets, they receive their payment upon the sending of an invoice after delivery.

Technical Annex The technical annex is the core document, which forms part of the contract of any project with the European Commission. As the term "technical" indicates, it contains the description of the activities, that are going to be implemented within the project. Attention: this does not only refer to technical tasks (such as the refurbishment of a bus fleet with biodiesel) but it includes any content related, dissemination, evaluation and management activities.

In addition to the technical annex, there is a contract, that details formalistic procedures (payment, delivery of quality etc.). It is a "model contract", which is the same for any European project within a certain funding programme.

Technical Evaluation Technical evaluation assesses changes, that can be observed with respect to certain →indicators. In CIVITAS, it will deliver results, which can be achieved by the implementation of the transport →measures.

Templates / sheets →CIVITAS GUARD will elaborate and provide templates for different products or outputs of CIVITAS. Their purposes are

- to unify the design or structure of an output
- to facilitate work for the demonstration cities and
- to guarantee easy access to information for all those involved in CIVITAS as well as potential followers.

They will cover templates for PPT- presentations, logo applications for newsletters or brochures, as well as templates for minutes, reports or time sheets (in coordination with the demonstration project coordinators). The first templates that will be set up within CIVITAS will be called →factsheets. →CIVITAS GUARD will also develop suggestions for the structure of the project →web sites in order to facilitate access to information for users from the outside.

Thematic Leadership Cities or groups of cities (joint leadership) who volunteer to take a leading role in one area of experience (e.g. for the measure "Biodiesel for the public transport "), will be called thematic leaders. Thematic leader means:

- to be a forerunner, demonstrator
- to collect good (and bad) examples
- to be a contact point and to share knowledge
- to form teams with other CIVITAS actors
- to organise technical workshops

CIVITAS GUARD will support thematic leaders by:

- setting up a programme for expert visits, on which technicians of →CIVITAS Forum members and of potential →follower cities can learn about the experiences of the thematic leaders
- developing printed material (folder or brochure), preparing educational materials etc.
- a section on the web site
- announcement and registration for technical workshops

Web site The CIVITAS web site is to be found at <http://www.civitas-initiative.org>. It consists of an internal and a public part.

The internal web site will serve the easy communication between partners of CIVITAS using a password. It will hold an →FAQ- section for frequently asked questions. A download centre will provide all templates and logos of the corporate CIVITAS design as well as reporting procedures. Later, an interactive discussion forum for the cities to post information, questions (and answers to the raised questions) will be implemented.

Apart from information for different target groups, the public part will contain a continuously updated address book, where all contact persons involved in CIVITAS are represented including their pictures for better recognition. The current CIVITAS website will be consequentially be updated and optimised for CIVITAS II, the actual take-over will take place in the 2nd half of 2005.

The CIVITAS web site will link to the four →demonstration projects' web sites. However, it is planned to create a central data base (→inventory), which feeds and updates all information (i.e. both on the CIVITAS web site and on the demonstration projects' web sites). It is recommended that the project web sites are called www.civitas-project.org (e.g. www.civitas-success.org), so outsiders find and recognise them easily. →CIVITAS GUARD plans to provide layout and structure suggestions for the →demonstration projects' web sites, in order that they are structured them in a similar way. This would facilitate orientation and access to the contained information for any user.

White paper The European Commission publishes strategic policy papers, in which the objectives, e.g. with respect to transport are defined. The White Paper "European Transport Policy for 2010 - Time to Decide" was adopted by the European Commission on 12 September 2001. It paints a picture of the present situation with regard to transport and sets out an ambitious action programme comprising 60 or so measures between now and 2010. It is the main basis for the CIVITAS initiative and has been addressed by all of the CIVITAS proposals submitted.

Work package The work to be realised in the project is set in stone in the contract with the EC, which is called the Technical Annex. It is structured into Work Packages, which are the same for all four demonstration projects:

- WP1 Project Coordination / Management
- WP2 Integration / Technical Management
- WP3 Evaluation
- WP4 Dissemination

- WP5 Clean and energy efficient vehicles
- WP6 Access Management
- WP7 Integrated Pricing Strategies
- WP8 Stimulation of collective transport modes
- WP9 New forms of vehicle use and ownership
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